



Nondiscrimination and Accessibility Requirement Notice

Rockingham VNA & Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age disability, or sex. Rockingham VNA & Hospice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Rockingham VNA & Hospice

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Director of Performance Improvement at ☎ 603.772.2981. If you believe that Rockingham VNA & Hospice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Sherry Ovens Burleigh, Director of Performance Improvement, 137 Epping Road, Exeter, New Hampshire 03833, or call ☎ 603.772.2981, TTY 603.580.7889, fax 603.778.1250, or email: sburleigh@ehr.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sherry Ovens Burleigh, Director of Performance Improvement, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically, through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

☎ 800.368.1019

TDD Access  800.537.7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.